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ICS Customs Service Selects QuestaWeb's Parts HTS Classifier to Improve Reliability of Customs Brokerage Services

WESTFIELD, NJ -September 24, 2002 - [QuestaWeb, Inc.](#) the provider of web-based multi-national cross-border solutions, today announced that ICS Customs Service Inc., one of the leading Chicago-based customhouse brokers, has selected QuestaWeb's QW HTS Classifier to improve reliability of US import services for its customers. [The QW HTS Classifier](#) is a component of the QuestaWeb solution that classifies products according to the Harmonized Tariff Schedule (HTS) of several countries including the USA. The ability to support the rapid classification of products in multiple languages around the world is a key factor in streamlining the process of importing and exporting those products for global manufacturers and importers.

In anticipation of stricter compliance verification processes, ICS selected QuestaWeb as the provider of the comprehensive regulatory and import compliance system as the company finalizes its preparations for the interface and processing changes. ICS recognizes QuestaWeb as a reliable global technology company that provides an integrated suite of cross-border solutions. The company will use QuestaWeb's Parts Classifier and Internet Tracking modules to ensure US Customs compliance and to manage its shipment status notifications.

William Sharpe, President of ICS said, "Our larger customers, such as Generac Power Systems Inc., are working with us on a parts number basis. QuestaWeb's QW HTS Classifier will facilitate pre-classification of our comprehensive parts database in a fast and reliable manner prior to the actual shipments. Such automation will considerably speed up the clearance and ensure adherence of our clients to complex customs regulations. QuestaWeb's software will streamline our operations, virtually eliminate operators' errors, and improve our compliance verification process."

Generac Power Systems (www.generac.com) is one of the world's largest independent manufacturers of complete engine-driven generator systems ranging from 3 kW to 2000 kW for industrial, residential, mobile, recreational vehicle and communications applications.

"We are proud to add a customhouse broker of ICS's reputation, a company that depends upon the quality and reliability of their computer system, to our list of clients," said Leon Turetsky, CEO of QuestaWeb. "The recognition by companies like ICS that our solutions can be relied upon to improve their service efficiencies is a strong testament to the value of our systems and the high level of our customer service."

About ICS

Founded in 1989, ICS Customs Service, Inc. is a full-service customs broker with headquarters in Chicago, Illinois. ICS has the tools and expertise to clear shipments electronically for their clients in any port in the USA. The company offers a full range of customs brokerage and freight forwarding services to customers throughout Europe, Asia, and North America with a growing client base in the areas of healthcare, medical devices, electrical devices, clocks, and general manufacturing. ICS is currently rated in the top 20 customs brokers in Chicago based on volume of imports. For more information about ICS and its services, please contact Bill Sharpe at: bsharpe@icscustoms.com or (630) 350-9998.

About QuestaWeb

QuestaWeb is the provider of a full cycle multi-national cross-border management system to optimize and monitor global trade, logistics, and clearance operations. QuestaWeb's system is a modular web-native suite of integrated software solutions with multi-lingual capabilities and up-to-date import/export compliance content. All of the solutions including software and consulting services are designed to accelerate the flow of goods through the global supply chain, to reduce the associated operational costs, and to ensure compliance with ever-changing cross-border regulations. For more information, please visit [QuestaWeb, Inc. website](http://www.questa.com).

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